## Holiday homes rental rules:



- 1. The holiday homes are rented on a daily basis. The property owner reserves the right to determine the minimum length of stay depending on the season.
- 2. A preliminary reservation of the holiday homes rental date can be made by phone or email.
- 3. Confirmation of a preliminary reservation requires a deposit payment of 30% of the reservation value to the specified bank account within the time indicated in the preliminary reservation confirmation. The deposit payment also constitutes acknowledgment and acceptance of these rules and regulations.
- 4. Failure to make the deposit payment within the specified period will result in cancellation of the preliminary reservation.
- 5. In case of cancellation, the deposit payment is non-refundable.
- 6. The rental fee for the holiday homes (the remaining 70% of the reservation value) must be paid in advance by bank transfer within the time indicated in the reservation confirmation. Failure to make the payment within the specified period will result in cancellation of the reservation.
- 7. Any cancellation of a part of the stay, late arrival, or early departure not caused by the fault of the owner of the Trzy Żywioły property does not entitle the guest to a refund of the paid amount for the stay.
- 8. Providing a tax identification number (NIP) at the time of reservation is necessary to receive an invoice for the benefit of the business operator.
- 9. On the day of arrival, the guests will receive an access code to the property via SMS.
- 10. Check-in time starts at 4:00 PM on the day of arrival, and check-out time is at 10:00 AM on the day of departure.
- 11. The guests are obligated to check the condition of the holiday home's equipment on the day of arrival and to immediately inform the owner of any irregularities.
- 12. No outside guests are allowed on the property without the owner's permission. With permission, outside guests can stay on the property until 9:30 PM.
- 13. Guests are fully responsible for any damages or destruction of equipment or technical devices caused by themselves or their visitors.
- 14. The guests are obligated to pay a deposit of PLN 500 via bank transfer to the specified account before arrival. The property owner undertakes to return the deposit within 7 business days to the booking guest's bank account if the guest does not violate the applicable rules and regulations.
- 15. The guests who deliberately or accidentally damage the property are obligated to cover the entire cost of the damage. If the amount of the deposit does not cover the damage, the guests are obliged to pay the difference. The rented house must be left in the same condition as it was at the time of check-in.
- 16. Smoking tobacco products, e-cigarettes, and consuming or smoking of narcotic or psychoactive substances are strictly prohibited in the rented house. Tobacco products can be smoked outside the house while respecting the presence of other guests and considering fire safety regulations. It is prohibited to extinguish or throw cigarette stub in places other than designated ones. In case of violation of the ban, guests are obliged to pay a fine of 1000 PLN.
- 17. There is an absolute ban on lighting grills on the terraces.
- 18. There is an absolute ban on drying mushrooms in all cabins and on terraces. Frying in deep oil, especially fish, is prohibited.
- 19. In order to ensure the safety of all guests and respect fire protection regulations in the holiday home and throughout the entire property, the use of any electrical or gas-powered devices or objects that may pose a fire hazard (heaters, stoves, radiators, burners, etc.) is prohibited, except for equipment provided in the home or on the property. Bringing flammable and explosive materials with an unpleasant odor onto the house' premises and the property is also prohibited.
- 20. When leaving the house, it is necessary to close the windows and doors each time, and when leaving the premises of the Trzy Żywioły facility, the gate must be closed.
- 21. It is prohibited to transfer equipment between homes and to change the arrangement of furniture in the homes without the owner's explicit consent. Before departure, all changes must be returned to their original state.
- 22. Trzy Żywioły property is not responsible for guests' belongings left on the premises or in the cabins.
- 23. Trzy Żywioły property is not responsible for any damages or injuries resulting from a lack of supervision, improper use of objects, negligence, failure to comply with the regulations or applicable laws, or other events on the property.
- 24. Trzy Żywioły property provides one free parking space for each cabin. The Trzy Żywioły property is not responsible for any damage to or loss of the guest's car or other vehicle.
- 25. It is strictly forbidden for non-guests to enter the Trzy Żywioły property with cars or other mechanical vehicles.
- 26. Guests are not allowed to transfer the home vacated by them to other persons, even if the period for which they have paid the appropriate fee has not expired.
- 27. The owner of the property or authorized person has the right to remove guests before the end of the rental period if they violate social and safety rules, disturb the peace and order. In this case, there is no refund for the rent.
- 28. Independent repairs or modernization of the equipment provided in the homes is prohibited.
- 29. The owner of the property is not responsible for the safety and health of children on the Trzy Żywioły property. Parents or guardians bear full responsibility for children and youth under 18 years of age, so we ask for increased supervision over them.
- 30. Trzy Żywioły property does not provide room service or cleaning services during the stay, therefore it is the responsibility of the renter to maintain general order in the rented homes, its surroundings, and places designated for common use.
- 31. The guest is obliged to segregate waste according to the instructions provided in the home.
- 32. When making a reservation, guests must inform the property if they plan to bring a dog. We accept pets provided they are friendly and do not cause any problems. The pet's caregiver is fully responsible for its stay and is obliged to maintain cleanliness and order after their pet throughout the entire property. Pets must be kept on a leash and not disturb other guests while on the property. The stay of pets is subject to an additional fee. Guests must bring their own bedding if the pet will be on the bed, sofa, etc. It is prohibited to leave pets unattended in the holiday homes and on the property.

## Personal data processing

The administrator of personal data is the company ALCO Witold Czwarno, operating at Maciejowice 2, 05-600 Grójec, with the assigned tax identification number NIP: 7971855707. Contact: +48 730288877 or kontakt@trzyzywioly.pl



Personal data collected by the Administrator is processed in accordance with the provisions of the Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016: on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter referred to as the "GDPR"), the Act of 10 May 2018 on the protection of personal data (Journal of Laws of 2018, item 1000), the Act of 18 July 2002 on the provision of electronic services (consolidated text, Journal of Laws of 2019, item 123) and the Act of 16 July 2004 - Telecommunications Law (consolidated text, Journal of Laws of 2018, item 1954).

Data related to the implementation of the contract will be transferred based on the data processing agreement to companies providing IT infrastructure and accounting services.Guest data will be processed for a period of 6 years, which results from the limitation period for claims under the Civil Code and Tax Law.

## Each guest may request:

- Access to their personal data,

- Correction of personal data,

- Limitation of personal data processing,

- Deletion of personal data,

- Transfer of personal data,

-Withdrawal of consent given at any time, whereby the withdrawal of consent does not affect the legality of the processing carried out on the basis of the consent prior to its withdrawal,filing a complaint with the supervisory authority, i.e. the President of the Office for Personal Data Protection.

In addition, each guest may object to the processing of personal data. To exercise the above rights, the user should contact the Administrator by sending an e-mail to

## kontakt@trzyzywioly.pl

In matters not regulated by this Regulation, the provisions of the Civil Code and the Act on Tourist Services apply.



SASINO

We wish you a pleaseant stay.